

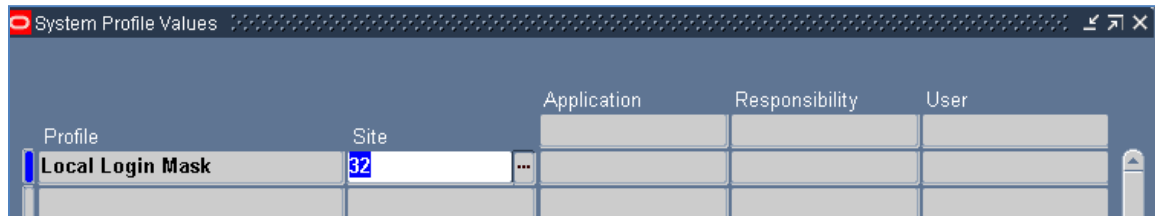
## Self Service Password Reset Functionality

The following user interface features can be turned on or off through the “Local Login Mask” profile option. For the Login page to show one of more of these optional attributes, just add the numeric values of all desired attributes and set the value of the profile option to that value.

- Username Hint = 01
- Password Hint = 02
- Cancel Button = 04
- Forgot Password URL = 08
- Register URL = 16
- Language Picker = 32
- Corporate Policy Message = 64
- 

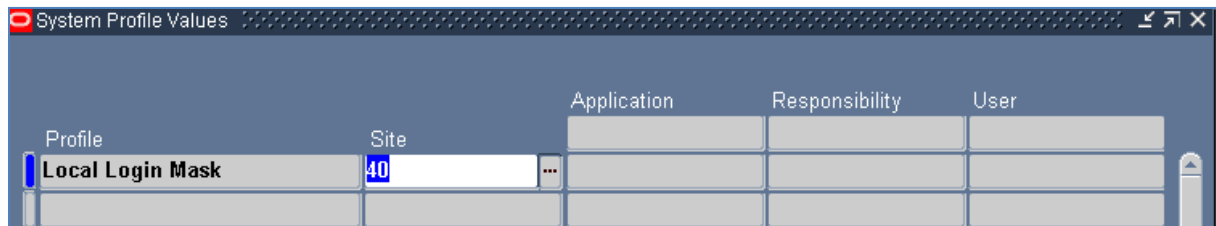
For example, to show the Password Hint and the Forgot Password URL only, set the Local Login Mask profile option to 10 (02+08). To show just the Language Picker, set the value to 32, which is also the default value for the profile option.

### Current settings:



Profile	Site	Application	Responsibility	User
Local Login Mask	32			

### To enable the Forgot Password URL, update as follows:



Profile	Site	Application	Responsibility	User
Local Login Mask	40			

## Self Service Password Reset Functionality

Here is what the process does:

**Login**

Username

Password

TIP [Forgot your password?](#)

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**Confirmation**

Your request for a new password is being processed.

An email has been sent to the email address on file. Contact the system administrator if you do not receive your password within the next few hours.

[Return to Login](#)

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To JHARE

Sent 12-Feb-2009 12:26:21

Due 12-Feb-2009 16:26:21

ID 77061

A request has been received to reset your password. If you have requested your password to be reset, please approve this notification. If you do not wish to have your password reset, please reject or ignore this notification and it will expire in 4 hours.

**Action History**

Num	Action Date	Action	From	To	Details
1	12-Feb-2009 12:26:21	Submit	GUEST	JHARE	

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Please click on one of the following choices to automatically generate an E-mail response. Before sending the E-mail response to close this notification, ensure all response prompts include a desired response value within quotes.

User's Response to Password reset request: **Approve Reject**

Make sure you test this thoroughly and that this change is subject to your change management process.