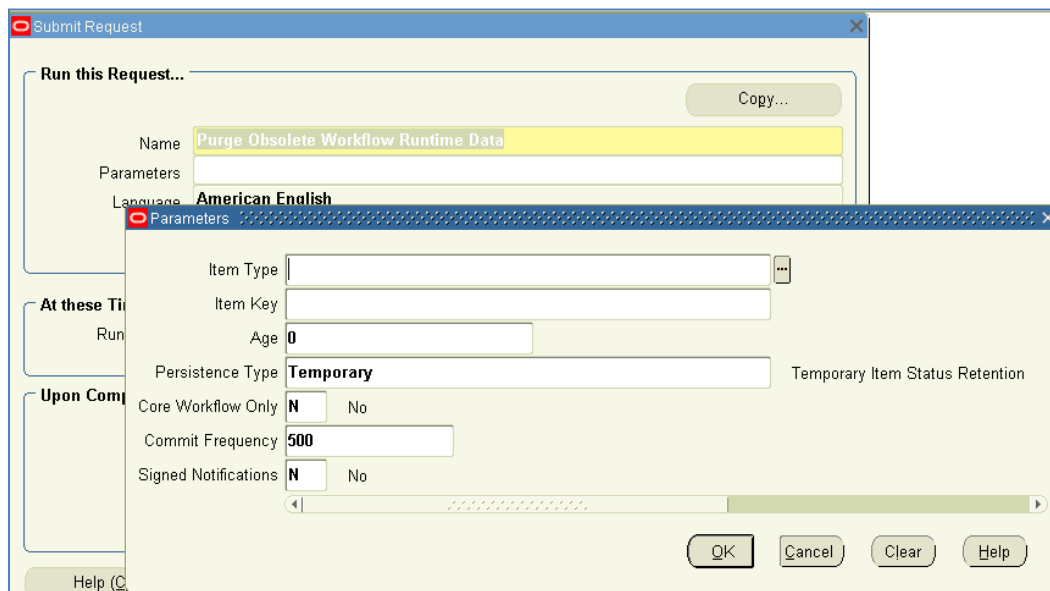


Background:

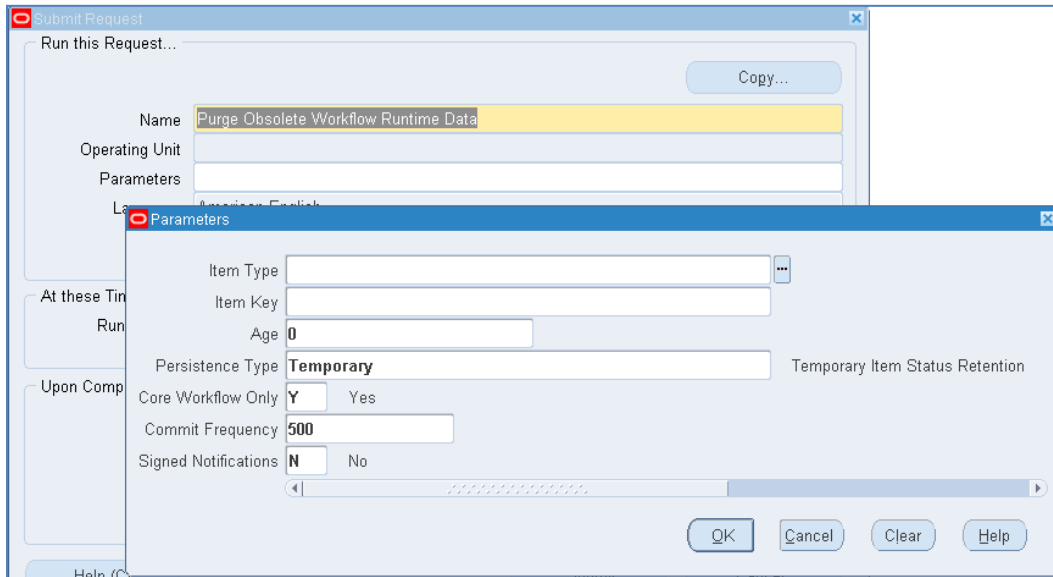
Workflow history related to approvals that may be relied upon as key controls and automated or application controls in Oracle EBS are stored in the same tables. The concurrent program “Purge Obsolete Workflow Runtime Data” is typically a scheduled job that purges workflow history information, including workflow approvals. If this information is purged workflow history may not be available for testing by internal and external auditors. This could mean that external auditors invalidate the automated control and would revert to manual testing of the process rather than relying on the application control. The net effect could be increased audit fees and a control deficiency from a SOX 404 perspective.

Companies need to make sure that they build a process to archive the necessary information related to the workflows in order to support audit requirements.

R11i Version:



R12 Version:



Process recommended:

Here is a recommended approach to this from Karen Brownfield of Solution Beacon. Karen is one of the world's premiere experts on workflow in Oracle EBS and has provided these comments about building the workflow history.

build a table identical to wf_item_activity_statuses_v (yes, the view-it denormalizes everything)

build workflow history for all activities that are notifications and require a response (ignoring all FYIs) - you can tweak this by item type and ignore PO for example since it has its own approval tables

purge

Acknowledgement

Thanks to Karen Brownfield, from Solution Beacon for sharing this information. Karen can be reached at kbrownfield@solutionbeacon.com.